

LIMITED WARRANTY BLOX BY MATERIALISED

This warranty is offered against defects in manufacture and / or workmanship of BLOX.

Our products are tested by independent testing institutions to meet the requirements for contract textiles for light fastness, shrinkage and flammability.

In the case of accepted claims, BLOX is warranted for **10 years** from the date of purchase.

The warranty covers failure to meet shrinkage, light-fastness, and flammability standards according to the test results expressed in our technical specifications and permanent antimicrobial feature for BLOX.

Claims will be acknowledged under the following conditions:

- Each item must have a label with the BLOX recommended cleaning procedure
- The item is cleaned on a regular basis, always in accordance with the relevant care instructions on our website:

materialised.com.au/resources/cleaning-care/flame-retardant-polyester/

• The item is used appropriately for cubicles and privacy screens

The warranty specifically excludes:

- · Abuse and misuse
- Application of any after market finishes
- Fabrics exposed to direct sun without appropriate protection including exposed hems on drapery

Prolonged exposure to sunlight can shorten the life of the fabric and fading will occur. Darker fabrics fade more quickly than lighter colours. Using a film on the window will also assist with delaying fading. Certain regions and aspect will get more sun than others causing different rates of fading.

- · Malicious damage
- Accidental damage, e.g. caused by sharp objects, snagging, continuous abrading or washing without removing hooks causing damage etc
- · Care instructions are not followed correctly
- Other costs related to the claim whether direct or indirect.

Assistance:

Should an issue arise regarding BLOX, please contact our sales office and we will gladly assist you.

This warranty shall be governed and construed in accordance with the laws of Australia, any dispute relating to or arising out of the warranty, including whether a claim should be acknowledged, shall be subject to the exclusive jurisdiction of the courts of NSW Australia.

Date: September 2021