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## LIMITED WARRANTY DRAPERY, TOP OF BED & ACCESSORIES

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This warranty is offered against defects in manufacture and / or workmanship of fabric. Materialised fabrics are manufactured with the greatest care for the product and environment.

Our textiles are tested by independent testing institutions to meet the requirements for contract textiles and wall coverings for light fastness, shrinkage and flammability.

In the case of accepted claims, fabrics are warranted for **3 years** from the date of purchase.

This warranty covers the replacement or repair of the textile, including re-making cost to a value up to, but not exceeding the value of fabric on each item, specifically excluding incidental and consequential costs.

The warranty covers failure to meet shrinkage, light-fastness, and flammability standards according to the test results expressed in our technical specifications for the subject fabric.

### Claims will be acknowledged under the following conditions:

- Each item must have a label with Materialised recommended cleaning procedure
- The item is cleaned on a regular basis, always in accordance with the relevant Materialised care instructions on our website:  
**[materialised.com.au/resources/cleaning-care/flamm-retardant-polyester/](https://materialised.com.au/resources/cleaning-care/flamm-retardant-polyester/)**
- The item is used appropriately according to the provided technical specifications

### The warranty specifically excludes:

- Abuse and misuse
- Application of any after market finishes
- Fabrics exposed to direct sun without appropriate protection including exposed hems on drapery

Prolonged exposure to sunlight can shorten the life of the fabric and fading will occur. Darker fabrics fade more quickly than lighter colours. In the case of drapery using a lining will extend the life of your fabric in particular the hems exposed externally. Using a film on the window will also assist with delaying fading. Certain regions and aspect will get more sun than others causing different rates of fading.

- Incorrect sewing of fabric
- Accidental damage, e.g. caused by sharp objects etc, continuous abrading or washing without removing hooks causing damage
- Care instructions are not followed correctly
- Other costs related to the claim – whether direct or indirect.

### Assistance:

Should an issue arise regarding our fabrics, please contact our sales office and we will gladly assist you.

This warranty shall be governed and construed in accordance with the laws of Australia, any dispute relating to or arising out of the warranty, including whether a claim should be acknowledged, shall be subject to the exclusive jurisdiction of the courts of NSW Australia.

**Date: May 2021**