



LIMITED WARRANTY UPHOLSTERY - SILICA & ENDURANCE

This warranty is offered against defects in manufacture and / or workmanship of fabric. Materialised fabrics are manufactured with the greatest care for the product and environment.

Our textiles are tested by independent testing institutions to meet the requirements for contract textiles and wall coverings for abrasion, light fastness, shrinkage, flammability and hydrostatic pressure resistance.

In the case of accepted claims, Silica and Endurance are warranted for **10 years** from the date of purchase.

The warranty covers failure to meet abrasion, shrinkage, light-fastness, de-lamination, cracking and flammability standards in accordance with the test results expressed in our technical specifications for the subject fabric.

In the unlikely event that the fabric does not perform to commercial standards, when specified for the purpose intended, properly installed, used in a "single-shift" environment and maintained under normal conditions using appropriate cleaning agents and methods, Materialised will replace said fabrics free of charge, but will not be responsible for any labor costs or associated costs.

Claims will be acknowledged under the following conditions:

- Each item of furniture must have a label attached with Materialised recommended cleaning procedure
- Evidence is provided that the upholstery is carefully and regularly cleaned in accordance with the maintenance recommendations on our website

materialised.com.au/resources/cleaning-care/vinyl-pu-epu-silicone-fabric-maintenance/

- The item is used for normal commercial usage - ie: daily usage in a commercial or public environment (8 hour shift per day)
- The item is upholstered over adequate padding and without sharp corners and edges
- The upholstery foam used has not collapsed or failed causing undue stress on the fabric
- The upholstery is not installed in a manner that places excessive stress on the textile

- The item is used appropriately in accordance with the provided technical specifications
- When cleaning Silica with "Tuffie Detergent Wipes" we recommend rinsing residual surface detergents with clear water after cleaning

The warranty specifically excludes:

Abuse and misuse

- Usage in environments that require excessive cleaning
- Fabrics exposed to sunlight without appropriate protection

Prolonged exposure to sunlight can shorten the life of upholstery and fading will occur. Darker fabrics fade more quickly than lighter colours. It is important to rotate cushions regularly. If the furniture is near a window using a film on the window along with drapes will help protect your upholstery longer.

Certain clothing and accessory dyes (such as those used on denim jeans) may migrate to lighter colours. This phenomenon is increased by humidity and temperature and is irreversible. Materialised will not assume responsibility for dye transfer caused by external contaminants.

- Incorrect sewing of fabric
- Accidental damage, e.g. caused by sharp objects etc,
- Care instructions are not followed correctly
- Other costs related to the claim – whether direct or indirect.

Assistance:

Should an issue arise regarding our fabrics, please contact our sales office for prompt assistance.

This warranty shall be governed and construed in accordance with the laws of Australia, any dispute relating to or arising out of the warranty, including whether a claim should be acknowledged, shall be subject to the exclusive jurisdiction of the courts of NSW Australia.

Date: December 2022