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## LIMITED WARRANTY WHISPER WALL® | WHISPER ART®

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This warranty is offered against defects in manufacture and / or workmanship of WhisperWall® panel system and fabric provided by Materialised.

### Textiles:

Materialised fabrics are manufactured with the greatest care for the product and environment.

Our textiles are tested by independent testing institutions to meet the requirements for contract textiles and wall coverings for light fastness, shrinkage, and flammability.

In the case of accepted claims, fabrics are warranted for **3 years** from the date of purchase.

### WhisperWall® System

In the case of accepted claims, the WhisperWall® system is warranted for 3 years from the date of purchase.

The warranty for the WhisperWall® system covers any failure on the frame and it's stability.

We will only warrant the installation when carried out by Materialised.

This warranty covers the replacement or repair of the textile, including re-making cost to a value up to, but not exceeding the value of fabric on each item, specifically excluding incidental and consequential costs.

### Claims will be acknowledged under the following conditions:

- Each item must have a label with Materialised recommended cleaning procedure.
- The item is cleaned on a regular basis, always in accordance with the relevant Materialised care instructions on our website:

*[materialised.com.au/resources/cleaning-care/flare-retardant-polyester/](https://materialised.com.au/resources/cleaning-care/flare-retardant-polyester/)*

- The item is used appropriately according to the provided technical specifications.

### The warranty specifically excludes:

- Abuse and misuse
- Application of any aftermarket finishes
- Fabrics exposed to direct sun without appropriate protection including exposed hems on drapery
- Accidental damage, e.g. caused by sharp objects etc,
- Care instructions are not followed correctly
- Other costs related to the claim – whether direct or indirect.

### Assistance:

Should an issue arise regarding our WhisperWall® system or fabrics, please contact our sales office and we will gladly assist you.

This warranty shall be governed and construed in accordance with the laws of Australia, any dispute relating to or arising out of the warranty, including whether a claim should be acknowledged, shall be subject to the exclusive jurisdiction of the courts of NSW Australia.

**Date: November 2022**